Product Manager and UX Designer

Technician and Customer Experience · Series A Team · AUX-PRD-SA-01

Reference	AUX-PRD-SA-01	**Level**	Mid to senior, 6+ years
Reports to	Dr. Mamdouh Yanni, Founder and CTO	**Location**	On site in Dubai, at the first service bay and the pilot workshops
Employment	Full time, UAE employment contract	**Start**	From our Series A round

About Auxionetics

Auxionetics Artificial Intelligence L.L.C S.O.C is an IP-led robotics company in Dubai. Our patent-pending technology aims to let people and robots work safely side by side, and its first use will be the Smart Robot Mechanic: a car-service bay in which two collaborative arms will take on the repetitive, physically demanding work while a skilled technician stays in charge of every job. Six US patent applications and an international (PCT) application have been filed. We will run our own workshops in Dubai and license our Human-Robot Collaboration platform once it runs reliably in daily operation.

Why this role matters

Technicians must trust the robot, and drivers must trust the service. You will define how people experience Auxionetics, from the technician's console beside the bay to a driver's check-in and approval, and make both simple, clear and safe.

What you will own

- **Discovery.** Interview technicians, service advisors, fleet managers and drivers; turn what you learn into clear requirements.
- **Technician console.** Design the screens technicians use to supervise the bay, approve steps and take over safely.
- **Customer flow.** Design check-in, approval of extra work, payment and service records for drivers and fleets.
- **Prototypes.** Prototype and test designs with real users before they are built.
- **Roadmap.** Own the product backlog and priorities with engineering and operations.
- **Accessibility.** Design for English and Arabic interfaces and for use in a busy workshop.
- **Interns.** Mentor one summer intern a year from our internship program (Product and UX Design): a defined 16-week project, weekly reviews and the final assessment.

Minimum qualifications

- A degree in design, human-computer interaction, engineering or a related field.
- 6+ years in product management or UX design, including at least one product used daily by operators or field staff.
- Strong user research, interaction design and prototyping (Figma or similar).
- Clear written English and a portfolio.

Preferred qualifications

- Industrial, automotive or field-service software.
- Bilingual English and Arabic interface design.

- Safety-critical or human-machine interface work.
- Experience in a start-up.

Your first year

By	What success looks like
3 months	User research with technicians and customers at the pilot workshops complete.
6 months	Improved technician console and check-in flow tested and released.
12 months	Both in use across the network, with measured usability and satisfaction.

How we work

- Safety by design. The bay will be engineered to ISO 10218-1/-2:2025 from day one; all work near robotic equipment follows a documented risk assessment and safety induction.
- **Measured, not claimed.** Targets are measured on real vehicles; simulation before hardware, review before merge.
- **Planned tools:** Figma, user-testing tools, product backlog and analytics.

What we offer

- An early role in a company set to scale its robotic workshops, working closely with a founder who has almost 30 years of engineering experience, including 12 in Silicon Valley.
- A competitive salary; company-paid visa, work permit and health insurance; annual leave and end-of-service gratuity under UAE law.

Conditions. Every offer is conditional on the close of our Series A round, satisfactory checks, a UAE work permit, and an agreement assigning to the company the IP created in employment.

> **How to apply.** Email your CV and your portfolio and a short note on the product you are proudest of to careers@auxionetics.com, quoting AUX-PRD-SA-01. Shortlisted candidates will have an interview and a portfolio review with Dr. Mamdouh Yanni. CVs are used only for recruitment and deleted within 12 months unless the candidate joins us. **Auxionetics is an equal-opportunity employer** and selects on merit alone.