Workshop Operations Manager

Pilot Workshops · Founding Team 2027 · AUX-OPS-SD-01

Reference	AUX-OPS-SD-01	**Level**	Senior, 10+ years
Reports to	Chief Operating Officer (until appointed, Dr. Mamdouh Yanni, Founder and CTO)	**Location**	On site in Dubai, at the pilot workshops
Employment	Full time, UAE employment contract	**Start**	Ahead of the first pilot workshop opening (about 8 months after our Seed round closes)

About Auxionetics

Auxionetics Artificial Intelligence L.L.C S.O.C is an IP-led robotics company in Dubai. Our patent-pending technology aims to let people and robots work safely side by side, and its first use will be the Smart Robot Mechanic: a car-service bay in which two collaborative arms will take on the repetitive, physically demanding work while a skilled technician stays in charge of every job. Six US patent applications and an international (PCT) application have been filed. We will run our own workshops in Dubai and license our Human-Robot Collaboration platform once it runs reliably in daily operation.

Why this role matters

You will run Auxionetics' pilot workshops as real businesses. Robots and people will share every bay, and you will make sure each car is serviced safely, correctly and on time, every shift, while the data you collect decides how we scale.

What you will own

- **Opening readiness.** Prepare each pilot workshop: licensing and approvals, layout, equipment, staffing and opening checks.
- **Crews.** Hire, train and lead the Robot Supervisors, Service Technicians, Service Advisors and parts staff, on one shift and then two.
- **Standard work.** Write and enforce standard operating procedures and quality checks for every service.
- **Performance.** Track throughput, service time, first-time quality, safety and customer satisfaction; report weekly.
- **Customers.** Own the customer experience on site, complaints and recovery.
- **Feedback loop.** Feed workshop findings back to engineering, product and vehicle data.
- **Interns.** From summer 2028, co-mentor our Business and Operations intern (AUX-INT-SD-06) with the Chief Operating Officer: a defined 16-week project, weekly reviews and the final assessment.

Minimum qualifications

- 10+ years in automotive service, including at least 5 managing a workshop or service center.
- Hands-on knowledge of oil, tire and routine maintenance services.
- Experience with UAE workshop licensing, approvals and staff regulations.
- Strong people leadership and clear written English.

Preferred qualifications

- Arabic.
- Quick-lube, tire-chain or dealer service operations.
- Lean or Six Sigma experience.
- Work alongside automation or new technology.

Your first year

By	What success looks like
3 months	First pilot workshop open on one shift, with crews hired and trained and the opening checklist complete.
6 months	Weekly results on throughput, quality, safety and customer satisfaction; the second workshop being prepared.
12 months	Both pilot workshops open, with measured results ready for the Series A.

How we work

- **Safety first.** Every site, process and decision starts with the safety of people near our robots and in our workshops.
- **Measured, not claimed.** We set targets, measure them, and report what we find, to our team, partners and investors alike.
- **Written and accountable.** Small teams, clear owners, decisions written down.

What we offer

- A founding role, working one-to-one with a founder who has almost 30 years of engineering experience, including 12 in Silicon Valley.
- A competitive salary; company-paid visa, work permit and health insurance; annual leave and end-of-service gratuity under UAE law.

Conditions. Every offer is conditional on the close of our Seed round, satisfactory checks, a UAE work permit, and an agreement assigning to the company the IP created in employment.

> **How to apply.** Email your CV and a short note on the workshops you have run to careers@auxionetics.com, quoting AUX-OPS-SD-01. Shortlisted candidates will have an interview and a site-operations case with Dr. Mamdouh Yanni. CVs are used only for recruitment and deleted within 12 months unless the candidate joins us. **Auxionetics is an equal-opportunity employer** and selects on merit alone.