Field Service Engineer

Workshop Network · Series A Team · AUX-OPS-SA-03

Reference	AUX-OPS-SA-03	**Level**	Mid-level, 4+ years
Reports to	Workshop Operations Manager; technically, the Lead Robotics Engineer	**Location**	On site in Dubai, at the pilot workshops
Employment	Full time, UAE employment contract; shift support as needed	**Start**	From our Series A round

About Auxionetics

Auxionetics Artificial Intelligence L.L.C S.O.C is an IP-led robotics company in Dubai. Our patent-pending technology aims to let people and robots work safely side by side, and its first use will be the Smart Robot Mechanic: a car-service bay in which two collaborative arms will take on the repetitive, physically demanding work while a skilled technician stays in charge of every job. Six US patent applications and an international (PCT) application have been filed. We will run our own workshops in Dubai and license our Human-Robot Collaboration platform once it runs reliably in daily operation.

Why this role matters

When a workshop is open, the bays must stay up. You will keep our robots, tools and software running on site, fix faults quickly, and bring back the evidence engineering needs to make each fault the last of its kind.

What you will own

- **Uptime.** Keep the bays available: planned maintenance, calibration checks and fast fault recovery.
- **Troubleshooting.** Diagnose mechanical, electrical and software faults with structured methods and the engineers.
- **Commissioning.** Install and commission new bays and upgrades with the integration team.
- **Records.** Log every fault, fix and spare part used, so reliability can be measured.
- **Training.** Train Robot Supervisors and technicians on safe operation and first-line checks.
- **Spares.** Maintain spare parts and tools at each site, with Procurement.

Minimum qualifications

- A degree or diploma in mechatronics, electrical or mechanical engineering.
- 4+ years in field service of robots or automation equipment.
- Confident with electrical diagnostics, PLCs and robot controllers.
- A UAE driving license, or the ability to obtain one, and clear written English.

Preferred qualifications

- Robot manufacturer service training.
- Automotive workshop equipment experience.
- Basic Python or Linux skills.
- Arabic.

Your first year

By	What success looks like
3 months	Trained on the current bays; maintenance and fault procedures written.
6 months	Next workshop commissioned; uptime measured from day one.
12 months	Measured uptime meeting target across sites, with recurring faults eliminated.

How we work

- Safety by design. The bay will be engineered to ISO 10218-1/-2:2025 from day one; all work near robotic equipment follows a documented risk assessment and safety induction.
- **Measured, not claimed.** Targets are measured on real vehicles; simulation before hardware, review before merge.

What we offer

- An early role in a company set to scale its robotic workshops, working closely with a founder who has almost 30 years of engineering experience, including 12 in Silicon Valley.
- A competitive salary; company-paid visa, work permit and health insurance; annual leave and end-of-service gratuity under UAE law.

Conditions. Every offer is conditional on the close of our Series A round, satisfactory checks, a UAE work permit, and an agreement assigning to the company the IP created in employment.

> **How to apply.** Email your CV and a short note on the equipment you have serviced to careers@auxionetics.com, quoting AUX-OPS-SA-03. Shortlisted candidates will have a technical interview and a fault-finding exercise with the engineering team. CVs are used only for recruitment and deleted within 12 months unless the candidate joins us. **Auxionetics is an equal-opportunity employer** and selects on merit alone.